

Technical Support Specialist

GTC Technical Support in Wenatchee has an immediate need for a Technical Support Specialist. Duties include providing exceptional customer service by screening incoming phone calls for first level email and internet connection problems for multiple companies, as well as solving problems for the customer in a technical support / help desk environment.

- Multiple shifts available
- Full-time and Part-time
- 24/7 Operation
- Entry Level, technical support, customer service position

Qualifications:

- Superior customer service skills
- Excellent English oral communication, documentation, spelling & typing skills
- Bilingual applicants encouraged to apply
- Beginner level IT diagnostic skills
- Strong commitment to learning new technologies
- Proficiency with PC and Mac operating systems preferred
- Basic understanding of network connectivity
- High school diploma or GED preferred, but not required
- Further technical education preferred, but not required

Detailed training will be provided.

Please email your resume for consideration, or come by to fill out application.

[hiring@ygtc.com](mailto: hiring@ygtc.com)

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